TOHICKON INTERNAL MEDICINE

E-clinicalWorks PATIENT PORTAL USER GUIDE

This user guide has been created to help you create access to and use your online patient portal. The images below are actual computer screen shots of the pages you will use to set up your personal patient portal, with step by step instructions. At the end of this guide you will find instructions for resetting your portal log-in.



On the next page you will create your 3 log in credentials. You will create your own user name, password and answer to a security question of your choice from the drop-down list (arrow on the right).

TIP- WRITE THIS INFORMATION DOWN AND KEEP IT IN A SAFE PLACE. The staff at your doctor's office will not have access to the log in credentials you have created.

When you are finished and have stored your login in credentials in a secure place click Sign Up

nyHealthPe	ortal		Login ⑦ Help
	EHEALTH ACC	OUNT MANAGER	
	Identify yourself Confirm	n recipient Set up your account	
	Hello Ferry! Set up your account to access your health records	Help us keep your account safe by selecting a security question below	v
	New Username	Select Question	•
	New Password	Security Answer	
	Confirm New Password		
	Si	gnUp	

The final and a very important step is to read and agree to the Terms and Conditions of Use of the portal. This message contains helpful information about what the portal can and cannot be used for. Messages you send the office from you portal will be processed during office hours only. For your safety <u>never use the portal to</u> <u>communicate with your doctor in an emergency or urgent situation</u>. If you urgently need medical advice, *even after hours*, call the office at 267-880-6350 to reach our answering service. If you are experiencing an emergency call 911.

myHealthPortal

	Terms and Conditions
	Physician Patient Portal (myHealth Portal)
myHealth P medical rec	ortal is an internet application that enables you to have secure web-based access to certain portions of your electronic ord.
myHealth P consultation consulting t	ortal is offered as a convenience to patients. This site IS NOT a substitute for appropriate and timely contact and n with your physician. You should never change or stop any course of treatment prescribed by any physician without first hem.
Acceptance conditions,	e of these Terms and Conditions is required to access your medical information online. By agreeing to these terms and you verify that you are at least 18 years of age.
For all urge	nt medical matters, contact your physician's office, go to an emergency room, or immediately call 911.
	I have read and accept the Terms and Conditions.
	Agree Diragree

The next page to open will be your own patient portal. Click the links on this page to explore the features of your portal. NOTE: Your portal may not contain information from outside healthcare providers, facilities such as hospitals and out of state laboratories.

Dashboard							
F							Add Family Member
Medical	0 Upcoming	● ∕iew All U	0 Jnread	● View All		⊘ View All	
Records			MESSAGES		MEDICAL RECORDS		
	; appointments Refil Request		No messages		No Medical Records		
	Referral Request						
/ ppointments	Ask Doctor						
Circle of Care	Sent Messages Deleted Messages						
Clicking on tl	ne left hand menu it	ems will ope	en				
pecific choices	s to help you send your	r messages an	nd				
equests to our	r office.		Ś	O View All		💿 View All	
Trackers	RX		LABS		STATEMENTS		
	No RX		No labs published		No statements published		

NOTE-<u>AFTER</u> YOU CREATE YOUR PORTAL USE (and save) THIS LINK TO DIRECTLY LOG IN:

https://epp.ecwcloud.com/doylestown/epp/login

Di)	LOGIN	TO YOUR ACCOUNT		LOST USER NAME OR PASSWORD- Click this link on the main log in
	Username	Password	Login	page and follow the directions.
2		Can't access your account?		

You will be taken to the next page where you will choose which you would like to reset.	HAVING TROUBLE SIGNING IN? Please select one of the options to recover your portal account				
Password Reset		Forgot Password		Password recovery help	
Username Reset	->-	Forgot Username	Please enter your Userr sent to em	name. Information to reset your portal password will be nail address associated with your account.	
Reset of all log in credentials ——	-Jeo	Resend Account Activation	Username	Username	
After you choose the reset you want, fill in the information and follow the directions on the right. You may then be sent an email with further instructions for completing the secure reset process.			~~~>	Submit	

Already have an account? Log In