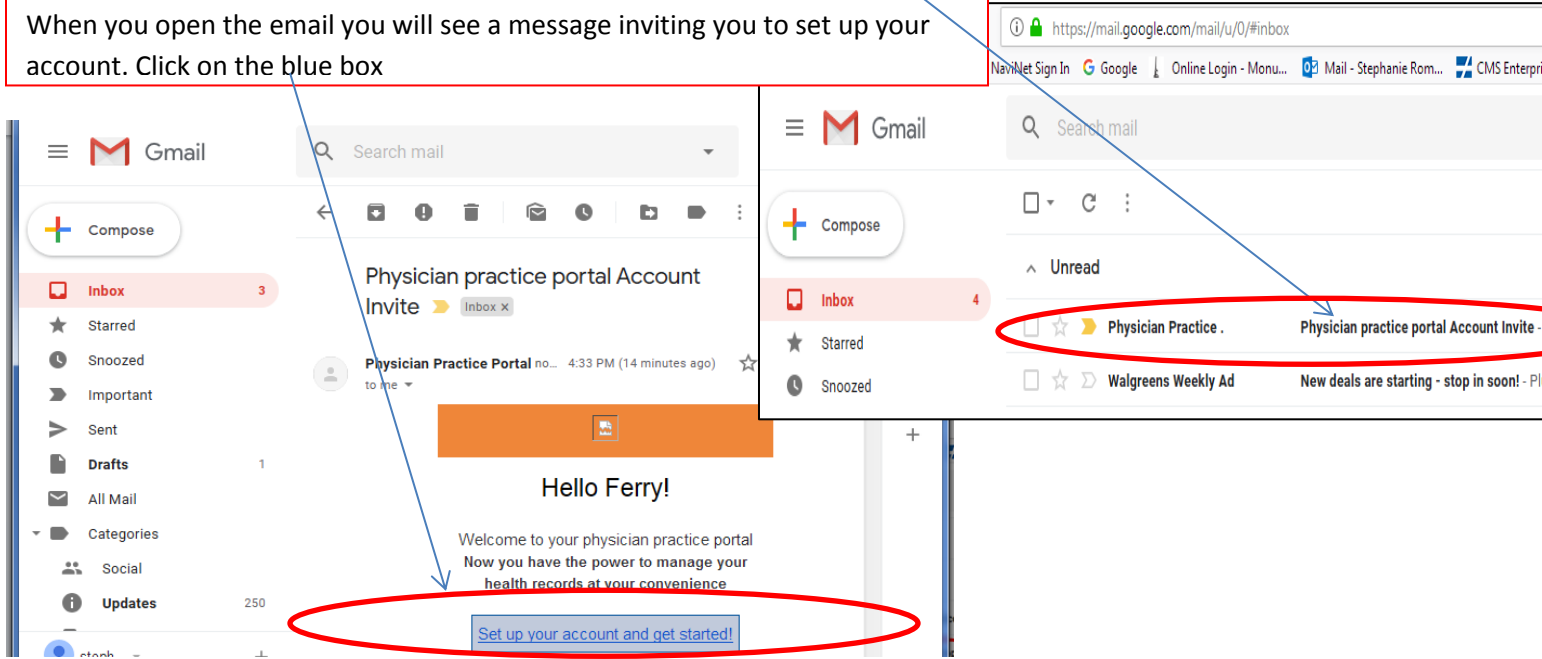


## E-clinicalWorks PATIENT PORTAL USER GUIDE

This user guide has been created to help you create access to and use your online patient portal. The images below are actual computer screen shots of the pages you will use to set up your personal patient portal, with step by step instructions. At the end of this guide you will find instructions for resetting your portal log-in.

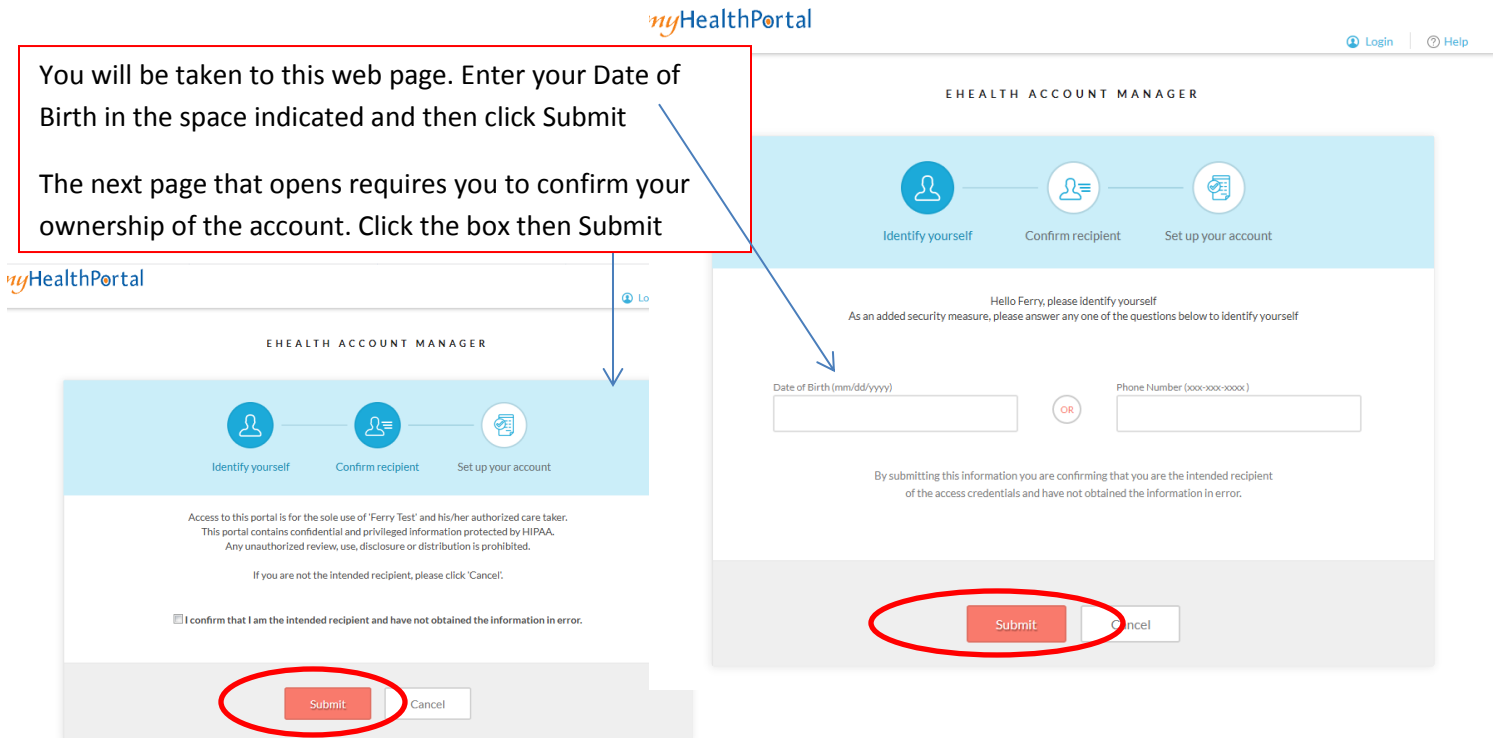
After you have visited our office and give us your email address and permission to enroll you for your personal account on the patient portal you will receive an email from Physician Practice like this:

When you open the email you will see a message inviting you to set up your account. Click on the blue box



You will be taken to this web page. Enter your Date of Birth in the space indicated and then click Submit

The next page that opens requires you to confirm your ownership of the account. Click the box then Submit



On the next page you will create your 3 log in credentials. You will create your own user name, password and answer to a security question of your choice from the drop-down list (arrow on the right).

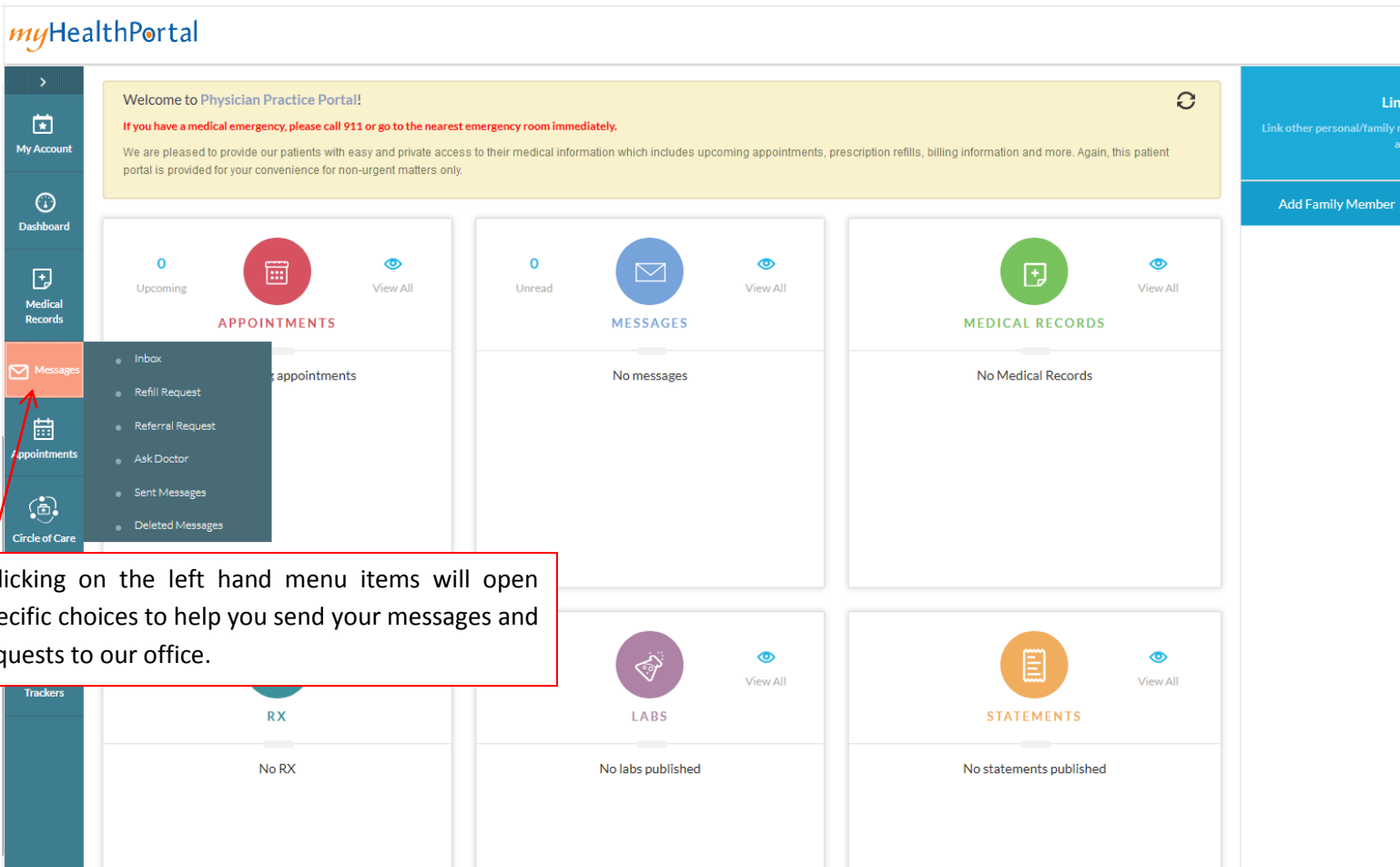
TIP- WRITE THIS INFORMATION DOWN AND KEEP IT IN A SAFE PLACE. The staff at your doctor's office will not have access to the log in credentials you have created.

When you are finished and have stored your login in credentials in a secure place click Sign Up

The final and a very important step is to read and agree to the Terms and Conditions of Use of the portal. This message contains helpful information about what the portal can and cannot be used for. Messages you send the office from you portal will be processed during office hours only. For your safety never use the portal to communicate with your doctor in an emergency or urgent situation. If you urgently need medical advice, *even after hours*, call the office at 267-880-6350 to reach our answering service. If you are experiencing an emergency call 911.

myHealthPortal

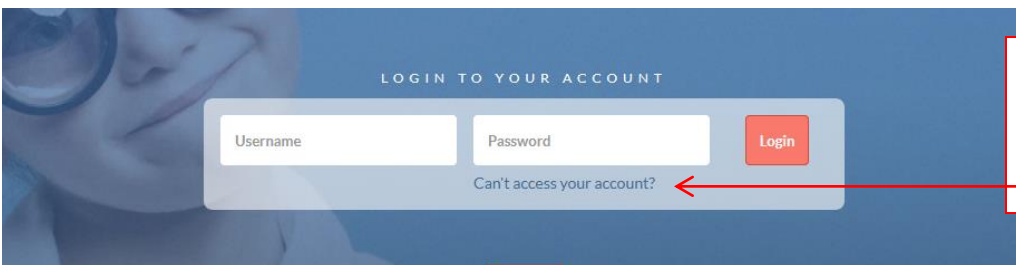
The next page to open will be your own patient portal. Click the links on this page to explore the features of your portal.  
**NOTE: Your portal may not contain information from outside healthcare providers, facilities such as hospitals and out of state laboratories.**



Clicking on the left hand menu items will open specific choices to help you send your messages and requests to our office.

NOTE- AFTER YOU CREATE YOUR PORTAL USE (and save) THIS LINK TO DIRECTLY LOG IN:

<https://epp.ecwcloud.com/doylestown/epp/login>



**LOST USER NAME OR PASSWORD-**  
Click this link on the main log in page and follow the directions.

You will be taken to the next page where you will choose which you would like to reset.

Password Reset




Username Reset

Reset of all log in credentials

After you choose the reset you want, fill in the information and follow the directions on the right.

You may then be sent an email with further instructions for completing the secure reset process.

**HAVING TROUBLE SIGNING IN?**  
Please select one of the options to recover your portal account

	<b>Forgot Password</b>
	<b>Forgot Username</b>
	<b>Resend Account Activation</b>

**Password recovery help**

Please enter your Username. Information to reset your portal password will be sent to email address associated with your account.

Username

Already have an account?

[Log In](#)